

To whom this may concern,

As the business owner of Scyla B Boutique, I have had the pleasure of working with Lise Kitzman, who was the web designer for my online boutique <u>www.scylabboutique.com</u>. Lise was highly recommended to me by fellow business owners. I saw the work that she did for them and was immediately impressed.

Lise went above and beyond me. Being new to the web design process, she explained every step to me and made sure I fully understood before going forward. In my particular case there was a tight time frame as well as a tight budget. She made sure we stayed within both. Lise listened to my vision and helped it come to life. Through constant communication she let me be a part of each step of the process. Lise also understood my need to be able to update my website myself and run the website myself. She took time out of her busy schedule to teach me the ins and outs of how the website runs. She made sure to make the website as user friendly as possible. She researched all possible routes and let me know all my options; laid out the pros and cons of each and that was exactly what I needed. Her hard work was shown through her dedication, time and effort to make sure everything was done to my satisfaction.

In short, I would highly recommend Lise as an ecommerce website designer. I was beyond satisfied with the excellent service and the end product of my website.

Sashshel Williams

Scyla B Boutique

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